**Justin Zimmerman**

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**Education**

**Seattle Central College** Fall 2019

Microeconomics

GPA 3.4/4.0

**South Seattle Community College** Summer 2019

Business & Economics Statistics

GPA 4.0/4.0

**University of Minnesota-Twin Cities**  Fall 2002

College of Continuing Education: School of Architecture prerequisites

GPA 3.6/4.0

**University of Wisconsin-Madison** grad. Dec 2000

Bachelor of Arts-Double Major: Journalism and History

GPA 3.7/4.0-Deans’s List (5 semesters)

Graduating with Honors Distinction

**Employment History**

**Server, Hook & Plow at the Waterfront Marriott-Seattle, WA** Oct 19-present

Hired as Lead Host, with expectations to revamp position and retrain existing staff

Cross-trained as Barista and Lobby Ambassador following one month of employment

Received exemplary marks at 3-month review and subsequently promoted to server

**Delivery Captain & Baker’s Assistant, Specialty’s Cafe-Seattle, WA** Jan 19-Sep 19

Offered accelerated track to management during first month of employment

Independently mapped and scheduled all daily deliveries

Wholly responsible for preparation of the cafe’s baked offerings

Provided employee breaks throughout restaurant, including: barista, cashier & catering

**Department Lead & Beneficiary, Salvation Army ARC-Seattle, WA** May 18-Dec 18

Graduated intensive rehabilitation program Nov. 2018

Organized the distribution of all donated small appliances, lighting & electronics

Spearheaded implementation of the electronics recycling program

Recipient of the “Excellence in Work Therapy” Award, November 2018

**Lead Cashier & Cook, Taco Time-West Seattle, WA** Nov 17-Apr 18

Managed front counter and dining areas during peak times of operation

Received all “exceeds expectation” marks on initial 90-day review

Multitasked cooking and cashier responsibilities during early hours of business

**Crew Member, AMC Theatres-Kent Station, WA** Nov 16-Jul 17

Cross-trained in all crew positions during first two weeks of employment

Routinely received both verbal and written recognitions for outstanding performance

Regularly volunteered to work extended hours and to cover unscheduled shifts

**Market Lead, Lyall Farms-Seattle and Mattawa, WA** Apr 16-Oct 16

Supervised and balanced receipts for up to three farmers-market stalls daily

Received and transported product and point of sale material throughout metro area

Personally oversaw 6 markets/week, overall managing up to 10 employees

Performed all duties up to 65 hours each week

**Server, Elliott Bay Brewing Co.-West Seattle, WA** May 15-Mar 16

Cohesively worked with a large and diverse staff at one of W. Seattle’s busiest restaurants

Aided in conceiving and selecting seasonal and monthly specials

Perfected my knowledge of the brewing process and subsequent food pairings

**Lead Server, Elephant & Castle-Downton Seattle, WA** Nov 13-Feb 15

Responsible for independently opening and closing both lunch and dinner service

Promoted to server trainer after two months of employment

Received employee of the month March 2014

**Cocktail Server, Garage Billiards and Bowling-Capitol Hill Seattle, WA** May 13-Oct 13

Provided both cocktail and full service throughout one of Seattle’s largest venues

Assisted in set-up and service for banquets and parties of up to 250 people

Handled 20+ separate guest checks simultaneously

**Grand Club Server, Grand Hyatt-Downton Seattle, WA** Jan 12-Mar 13

Maintained and exceeded hotel’s international standards in premier guest lounge

Cross trained in multiple departments within two months of employment

Recipient of “Best in Hyatt” Service Series Award, Nov 2012

**Banquet Captain, Inn on the Park-Madison, WI** Jan 10-Jul 11

Conducted first day training for newly hired banquet waitstaff

Oversaw setup and service of all pre-dinner VIP receptions

Wholly responsible for service during potential guest’s tastings and meal selections