Strategic Planning in a Disorderly World

MPA, Winter Quarter 2018

SYLLABUS - 4 credit class

CLASS MEETINGS

Wednesday 6-10pm / 10 Weeks: 10 Jan – 14 Mar

Instructor: Larry Seaguist

E-mail: larry@larryseaguist.com

Phone: 253-225-0616 m

LOCATION: [tba]

COURSE DESCRIPTION

Our overall goal is enable each student to prepare for strategic leadership in the public sector of tomorrow. Rapidly evolving political, economic, and social dynamics are transforming our society and the public sector that serves it. In the years ahead creative, agile strategic planning will be as much the hallmark of healthy, successful public service agencies and organizations as it is of today's high tech startups.

Students in this intensive course will strengthen their personal capacities to create and lead strategic planning efforts in public agencies, in community-based organizations, and in the hybrid collaborations which increasingly deliver key public services.

Seminar work will explore strategic planning principles using real world strategic planning problems. Augmented by limited advance reading, students will use in-class "clinics" and structured strategic planning exercises to strengthen their personal strategic planning skills. The class will culminate in students' design and conduct of a leading edge strategic planning process to explore the rapidly changing world of tomorrow's public sector leaders.

KEY LEARNING OBJECTIVES

The classwork aims to develop the craft of organizing and directing strategic planning efforts in public-sector agencies and in community based organizations. Through their active participation, students will:

- Explore a variety of strategic planning methods applied to a wide range of looming problems as well as the lessons from recent planning successes and failures;
- Practice the diagnosis of real world strategic planning problems and the design and leadership of rapid, effective strategic planning responses; and

 Consider the constantly changing dynamics likely to require rapid and frequent strategic planning resets by public sector leaders in the years ahead.

Contrary to claims that "government is the problem," this class proceeds from a conviction that an array of high functioning public agencies and NGOs/CBOs is essential to our socio-economic well being. Recognizing that public sector leaders must tackle our society's most complex and demanding problems, this class explores a wide range of the complex strategic planning issues and opportunities which lie ahead in the working careers of our MPA graduates.

CLASS SCHEDULE

Mindful of the biorhythms of evening classes, two breaks will divide our four-hour sessions into three blocks, organized to enable active student engagement throughout the evening. Brief admin and course planning info will open the evening promptly at 6pm and close the evening promptly at 10.

In overview, the ten weeks of class engage these general topics:

Week Theme

- 1 Introduction. Student interests, today's problems, tomorrows leaders.
- 2-3 Core concepts: Public strategy and strategic planning in the years ahead.
- 4-5 In government: strategic planning in state and local agencies.
- 6-7 In the community: strategic planning in community-based organizations.
- 8-9 Hybrid: strategic planning in complex state-regional-community settings.
- 10 Student strategic plan presentations and wrap up.

Note: In consultation with class participants, individual class segments may be adjusted in order to capture real-world strategic planning issues of interest.

CANVAS

We will use Canvas for schedules, readings, assignment submissions, etc. Additional Canvas features may be used after class discussion and agreement.

READING & WRITING

<u>Pre-course preparations</u>: Expect email contact from the instructor shortly after registration.

Students are asked to arrive at the first class with these two assignments complete:

1. Read *The New Urban Crisis: How our cities are increasing inequality, deepening segregation, and failing the middle class—and what we can do about it,* by Richard Florida (Basic Books, 2017). In this just-published book, Florida describes the urbanizing dynamics driving much

- of our deepening political polarity and inequality. Do you agree with Florida's analyses? How can public service leaders reshape their agencies and local organizations to be effective in our rapidly changing worlds, both urban and rural?
- 2. Write a concise sketch of a strategic planning problem of personal interest. Briefly survey the problem and how you might organize a plan to tackle it. Keep it short: one page or less. You will briefly introduce this problem and your preliminary game plan in the first class.

Weekly class reading:

See detailed class schedule on Canvas for week by week advance reading assignments. Limited weekly reading assignments will capture evolving issues of direct interest to class participants. Other than the Florida pre-read book, all reading will be available on-line.

<u>Final presentation, Week Ten</u>: Each student will write and present a one-page strategic planning precept designed to tackle a specific strategic planning problem of direct interest to the student. Ten minute presentation, including clarifying Q&A from the class. Topic to be agreed with instructor by about Week 6. This topic need not be the same one you introduced in Week One.

EVALUATION

We will follow standard TESC/MPA practices using the Evergreen on-line system.

<u>Student evaluation</u>: Students will submit their individual self-evaluation narrative. Instructor will submit a narrative evaluation for each student. (Note that the student may specify that the faculty member cannot access the student's evaluation until the student's eval is processed and posted.)

Individual, post-course evaluation conferences are not planned but may be scheduled with the instructor as any student may wish.

<u>Instructor/course evaluation</u>: Because Larry Seaquist and the MPA program value each student's experience and advice, the student's final evaluation by the instructor will not be posted until the student has submitted a course/instructor eval. Note that per Evergreen procedure, students may submit faculty evaluations by hard copy, by email, or through the Evergreen on-line system.

PERSONAL CONSULTATION/OFFICE HOURS

As an adjunct, Larry does not have an office at Evergreen. But he is committed to helping each student succeed and is available to consult with individual students as needed. We can confer by email, by phone, or in person by arrangement.

INSTRUCTOR:

Larry Seaquist served as a strategist and strategic planning executive in a wide range of local, national, and international public service roles. During his eight years elected service in the Washington State Legislature, four as Chair of the House Higher Ed committee, Larry led strategic planning efforts in education, health, operating budgets, environment and transportation.

In his prior career as a U.S. Naval officer, Larry commanded a series of warships including Battleship USS IOWA. Following service in the Navy's Strategic Studies Group, he led strategy and budget planning efforts for the Navy, the Joint Staff and the Office of the Secretary of Defense. He directed the OSD Office of Pollcy Planning and served in the Office of Net Assessment during the transition to the new, post-Cold War world.

Larry followed his Navy career with a decade of peacebuilding in at-war and at-risk countries in the Middle East, South Asia, Central Asia, and Latin America. Sponsored by the Director-General of UNESCO and working with local government and community leaders and with local students, he pioneered the design and demonstration of innovative strategies for locally-led conflict prevention and community development. He continued this work in a number of U.S. cities and towns. He presently leads community- and state-level strategic planning projects on public education, prison education, and homelessness.

A former Federal Executive Fellow at the Brookings Institution in Washington, DC, he has led strategic planning seminars with students in universities in the U.S., Europe, the Middle East, Central Asia, South Asia, and Latin America.

THE FINE PRINT

<u>General</u>: We will adhere to the usual procedures and policies of Evergreen and the MPA program.

<u>Communicating with Each Other</u>: Email and Canvas are our primary means of communication. You are responsible for checking your Evergreen email and Canvas regularly.

Emergency cancellations/inclement weather: In the event of bad weather or emergencies students should check with television, web pages, and radio stations for announcements of campus closures. Students can also call the main campus line 867-6000 to get the latest news regarding a campus closure or delay. Since many students in the program travel from relatively distant locations, faculty may decide to cancel class even if campus is open. If we do this we will send an all-class email by 3:00 pm. If you've not already done so, sign up to recive alerts direct from the school. about campus closing or other emergencies. You can check their latest here.

Other Expectations of Students and Faculty: We commit to promoting a cooperative, supportive atmosphere within the community; give everyone opportunity for self-reflection and expression; use high standards in reading the text and preparing our papers, lectures, and comments in seminar; handle all disputes in a spirit of goodwill; respect our differences; and, discuss any problems involving others in the learning community directly with the individuals involved.

We abide by the <u>social contract</u>, the <u>student conduct code</u> and the <u>non-discrimination policies</u> and <u>procedures at TESC</u>. See the college's <u>Student Conduct webpage</u> for more.

All students are expected to support and contribute to a well-functioning MPA classroom learning community. Behavior that disrupts the learning community may be grounds for disciplinary action, up to and including dismissal from the MPA program.