

Corey Pigott

Senior Operations Manager

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PROFESSIONAL SUMMARY

Highly skilled operations and logistics manager with experience in scaling operations, managing cross functional projects, and leading teams to success. Proven track record of enhancing operational efficiency and reducing costs with Lean Six Sigma initiatives and 5S implementation. Comfortable training technicians on safety procedures, delivering reports to C-Suite executives, and problem solving directly with clients. Seeking to leverage expertise to drive positive community impact and operational excellence in a dynamic organization.

WORK EXPERIENCE

Sr. Operations & Logistics Manager

Mar 2021 – Oct 2022

Zoomo - Brooklyn, New York

- Scaled operations in the US&C by 700% in one year
- Launched operations in three markets, managing over 30 staff
- Reduced supply chain costs by 15% with improvements to forecasting and Just-In-Time ordering
- Reduced training times by 50% by designing and implementing training and advancement programs
- Improved productivity by 29% with a culture of clear expectations and regular feedback
- Upskilled two reports into management roles, enhancing team capabilities and succession planning
- Project managed a recall, collaborating with Supply Chain, Hardware, and Customer Service to minimize risk

Sr. Operations Manager

Feb 2018 – July 2020

Uber, Jump - San Francisco, California

- Managed 50 reports across four facilities
- Reduced employee attrition by 60% by fostering a collaborative and inclusive workplace culture
- Increased production by 30% with Lean process design and 5S workplace organization
- Reduced customer reported issues by 86% through improved quality control practices
- Reduced training time by 75% with process standardization and best practice documentation
- Reduced departmental costs by 32% in three markets through operational redesign and change management

EDUCATION

Environmental Sciences B.A., University of California, Santa Cruz, Honors, Magna cum laude

Dec 2016

Philosophy B.A., University of California, Santa Cruz, Highest Honors, Magna cum laude

Dec 2016

Data Scientist: Analytics Certification, Codecademy

Aug 2025

SKILLS

Leadership and Training
Process Improvement
Emotional Intelligence

Change Management
Project Management
Supply Chain Management

Data & Risk Analysis
Budget and P&L Management
Strategic Planning & Forecasting