#### **Robin Bartels**

Olympia, WA 360-259-2969 RBartels02@gmail.com

### **Professional Summary**

Dedicated and adaptable professional with a strong background in leadership, training, and problem-solving, transitioning into the field of education. Equipped with a BA in Political Economy and a Minor in Computer Science and extensive experience in customer service, team coordination, and operational management. Strong communicator and quick learner, experienced in mentoring and training new employees. Passionate about fostering engaging learning environments and supporting student growth.

# Education

#### The Evergreen State College, Olympia, WA

Bachelor of Arts in Political Economy, Minor in Computer Science Graduated 2018

- Developed strong analytical, research, and problem-solving skills.
- Studied the intersections of education, economics, and policy, shaping a deep understanding of social structures and their impact on learning.
- Gained experience in technical programming, enhancing logical thinking and problem-solving abilities relevant to teaching technology-related subjects.
- Studied historical structures, patterns, and events that helped shape the modern world as we know it.

## Teaching & Leadership Experience

## Trainer & Mentor, Vic's Pizzeria – Olympia, WA

2016-2024

- Trained and mentored new employees, fostering skill development and confidence in high-pressure environments.
- Designed and refined instructional methods for teaching food preparation techniques, time management, and customer service.
- Created systems and workflows that improved efficiency and teamwork across three store locations.

• Cultivated an inclusive and supportive work culture, ensuring team members developed strong communication and collaboration skills.

### **Additional Experience**

#### Various Customer Service & Food Industry Roles

2016-2024

Wicked Pie's Pizzeria, Olympia Farmers Market, The Bread Peddler, Olympia Food Co-op

- Built strong communication and interpersonal skills through customer service and teamwork.
- Learned adaptability and patience while working in fast-paced environments.
- Gained experience in collaborative problem-solving and maintaining a positive work culture.

#### **Classroom Observation (In Progress)**

• Will be completing 40 hours of in-class observation to gain direct experience in instructional strategies, classroom management, and student engagement.

#### **Skills & Qualifications**

- Strong leadership and mentoring abilities
- Effective communicator with diverse groups
- Problem-solving and adaptability
- Experience designing and implementing training programs
- Passion for fostering inclusive and engaging learning environments