

Sergio Mancilla

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Competencies

- **Communication Skills**- Experience in several Communication methods and effectively communicate different types of information in various fields such as media, and advertising
- **Bilingual**- Fluent in English and Spanish along with writing skills in both languages
- **Team Player**- Experience in working in a group setting and able to work effectively with customer experience

Education & Certifications

Central Washington University

Ellensburg, WA (2018)

Bachelor of Arts in Communication Studies & Sociology

- College Success Foundation Achiever Scholar · College Bound Scholar
- Lambda Pi Eta National Communications Honors Society Member

Best CPR Seattle

Seattle WA (2019)

- Certified in CPR And First Aid

Edge Foundation Tacoma

Tacoma, WA (2019)

- Edge Foundation professional development coaching Certificate

Working Experience

College and Career Coach/ College Success Foundation AmeriCorps

Bellevue, WA 2019-2021

- Collaborated with counselors, teachers, community partners at Gray Middle school in Tacoma to promote and contribute toward the development off the school's college-going culture and strengthen students' aspirations for careers.
- Helped Students at the Middle school sites attain their educational goals and partnered with staff members with College Bound Signups

Patient account Specialist / DaVita Inc Corporate Office

Tacoma, WA 2018

- Collected payments from medical insurance companies with outstanding patient balances. Researched and resolved issues with patients accounts as needed.
- Created multiple patient accounts with authorizations for medical insurance companies.

Peace Community Church Leadership Camp Counselor

Tacoma, WA (August 2016)

- Managed upcoming 7th graders at Jason Lee Middle School as a Leadership Camp Counselor for two weeks

- Led students and had the responsibility to watch over 13 middle school students at a campground
- Tutored with middle school students during the summer.

College Success Foundation ACE Peer Counselor

Tacoma, WA June 2014 & 2015

- Mentored as a peer counselor for ACE camp and guided upcoming high school seniors in a summer program designed to improve both academic and social preparedness for college.