# Alexa Martin Del Campo

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## WORK EXPERIENCE

#### Knowledge Exchange Coordinator - Center for Sustainable Infrastructure August 2023 - Present

- Developed travel itineraries
- Organized study tours, business dinners, and hotel reservations
- Managed social media platforms on LinkedIn
  - o increased followers by 104% within 60 days
  - o increased page visits by 25% within 60 days
- Digital content creator
  - o Filmed and edited over 15 short videos to drive awareness of industrial symbiosis through Veed.io software
  - o Created infographic travel guides via Canva and Adobe Premiere Pro

#### **Operations Manager II - Amazon**

• Compared historic and current shift efficiency data to reallocate resources, identify process improvements, and progressively increase site efficiency

- Managed a four-month project to establish a set rate and perfection plan for our most labor-intensive path
  - o Analyzed data from >260 individuals and performed Takt time study to establish baseline

o Created, tested, and implemented rate improvement guide as a resource for peers

o Saved the site \$84k average monthly as a result of process improvement o New standard work was adopted network-wide

- Supervised a team of 80+ while maintaining even flow with other departments and support teams
- Community engagement leader for OLM1
  - o Executed glidepath to reach target goal of 1000 hours of service and 500 associates engaged

• Pallet receive Process Path Owner - established labor tracking standards and rates site wide

• Developed an excel spreadsheet to track facility UPP/BPS leading to a 60% increase in trailer utilization

#### **Dispatcher - Absolute Flood Response**

# • OSHA 10 Certified

Collaborated with third party company to schedule testing and increase sales

Created and implemented accountability methods for technicians

 Communicated with water supervisor to dispatch technicians to worksites in a timely manner

Maintained records related to testing and invoicing

**Resource Assistant - U.S. Forest Service, San Juan NF** 

Dec 2019 - Dec 2020

Jan 2021 - May 2023

- Partnership and Volunteer Coordinator
  - o Organized meetings with forest partners including non-profit organizations, universities, private companies, and other agencies to leverage federal funds to develop and accomplish seasonal projects
  - o Partnered with Tribal Nations and Indigenous communities in order to coordinate annual tribal consultation meeting to review proposed directives
  - o Marketed Forest Service employment opportunities to the general public

o Established effective systems for record retention and filed accordingly

### **E**DUCATION

#### University of Nevada Las Vegas (UNLV)

- Bachelor of Arts in Communication Studies, May 2020
- University Honors Scholar Cum Laude GPA: 3.7
- Studied abroad for one semester at Universidad Rey Juan Carlos in Madrid, Spain

### **COMMUNICATION & LEADERSHIP**

#### Hispanic Access Foundation | Latino Advocacy Week | 2023

• Attended in-person workshops in Washington D.C. to learn about advocacy and how to make a difference in communities through meeting with elected officials

# UNLV CSUN Student Government | Director of Marketing and Public Relations | 2019-2020

- Managed social media platforms on Instagram, Facebook and Twitter in order to keep student body informed and engaged with events occurring on campus
- Lead marketing team in drafting creative campaign initiatives
- Worked cooperatively with marketing team to develop strategic brand presence
- Designed informational flyers
- Promoted student engagement through blog posts and newspaper interviews

#### UNLV CSUN Student Government | Assistant Director of University Relations | 2017-2018

- Created and developed partnerships with the campus community
- Served as a liaison to various UNLV departments, sponsorships, and committees to deliver reports and progress of activities
- Developed and implemented internal communication programs to promote transparency and awareness within campus